

# LM Creative Solutions Privacy Policy

## What type of information do LM Creative Solutions collect?

I receive, collect and store any information you enter on my website or provide me in any other way. I may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. I also collect personally identifiable information (including name, email, communications); comments, feedback, and recommendations.

## How do LM Creative Solutions collect information?

When you contact me on my website, as part of the process, I collect personal information you give me such as your name and email address. Your personal information will be used for the specific reasons stated here.

## Why does LM Creative Solutions collect such personal information?

I collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services described;
2. To be able to contact Visitors and Users with general or personalised service-related notices and promotional messages;

## How does LM Creative Solutions store, use, share and disclose site visitors' personal information?

My website is hosted on the Wix.com platform. Wix.com provides me with the online platform that allows me to promote my services to you. Your data is stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

## How does LM Creative Solutions communicate with site visitors?

I may contact you to notify you regarding special offers, latest news, your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about my company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement I may have with you. For these purposes I may contact you via email, telephone, text messages, and postal mail.

## How does LM Creative Solutions use cookies and other tracking tools?

LM Creative Solutions is a Wix built site. Cookies are implemented in every site built by Wix. Take a look at the table below to view which cookies Wix implements on Wix sites:

Cookie name	Life span	Purpose
svSession	Permanent	Creates activities and BI
Hs	Session	Security
incap_ses_\${Proxy ID}_\${Site ID}	Session	Security
incap_visid_\${Proxy ID}_\${Site ID}	Session	Security
nlbi_{ID}	Persistent cookie	Security
XSRF TOKEN	Persistent cookie	Security

smSession	Two weeks	Identify logged in site members
-----------	-----------	---------------------------------

Please note: I will in the future use analytics cookies, but this function is not currently installed.

#### How can LM Creative Solutions communicate site visitors' withdraw their consent?

You must explain how your site visitors can withdraw their consent for collection of personal information, as well as how they can delete or change the collected information.

Sample:

If you don't want us to process your data anymore, please contact me at [liz@lmcreativesolution.com](mailto:liz@lmcreativesolution.com) or send us mail to: LM Creative Solutions, 40 Severn Avenue, Swindon SN25 3LH

#### Privacy policy updates

LM Creative Solutions reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, I will notify you here that it has been updated, so that you are aware of what information I collect, how I use it, and under what circumstances, if any, I use and/or disclose it.

#### Questions and LM Creative Solutions contact information

If you would like to: access, correct, amend or delete any personal information I have about you, you are invited to contact LM Creative Solutions at [liz@lmcreativesolution.com](mailto:liz@lmcreativesolution.com) or send a mail to: LM Creative Solutions, 40 Severn Avenue, Swindon SN25 3LH